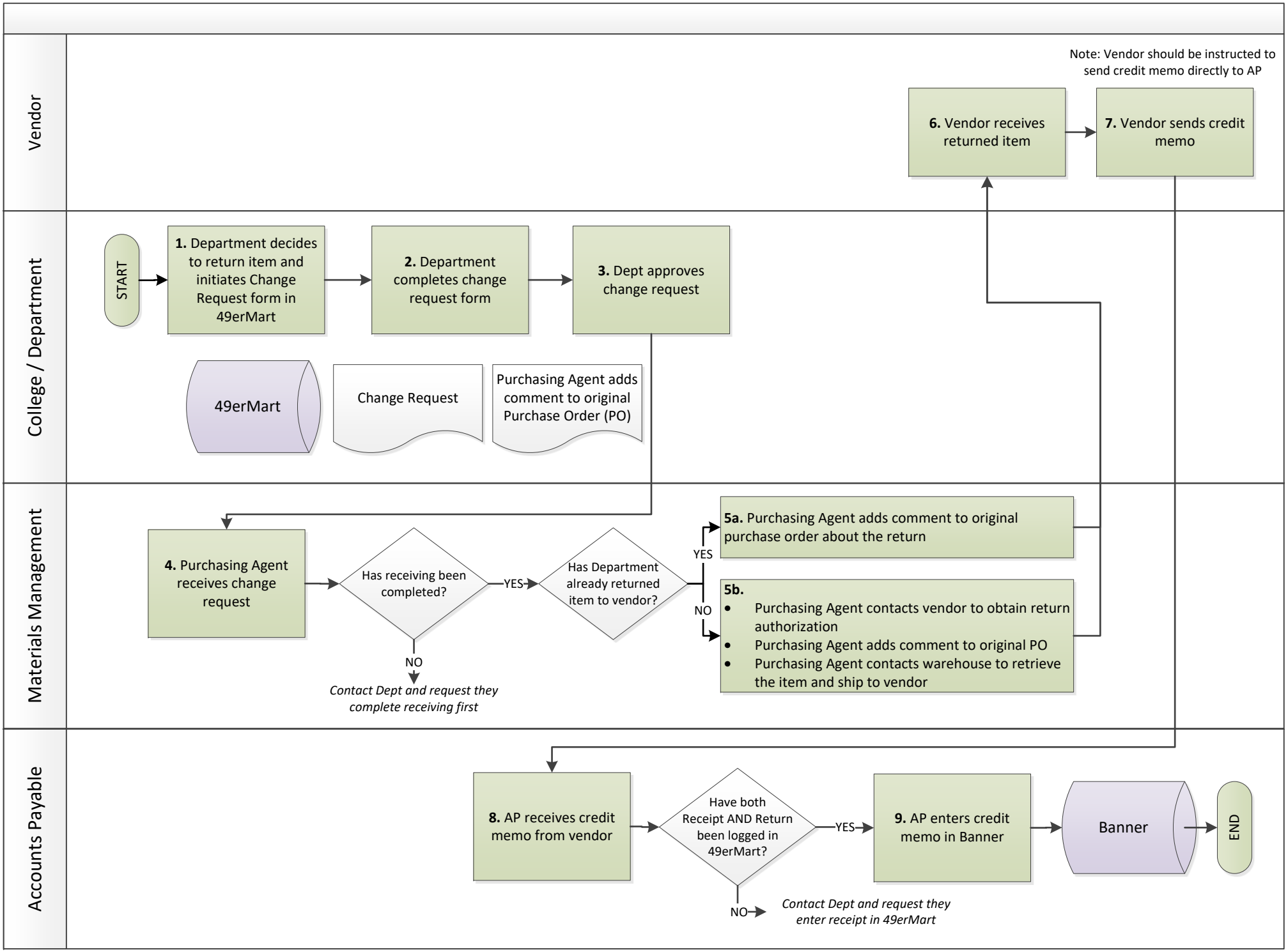UNC Charlotte
Flowchart for Returned Goods